

ほ ③ 単 そ グ

JA-SIG & uPortal The Hull Experience

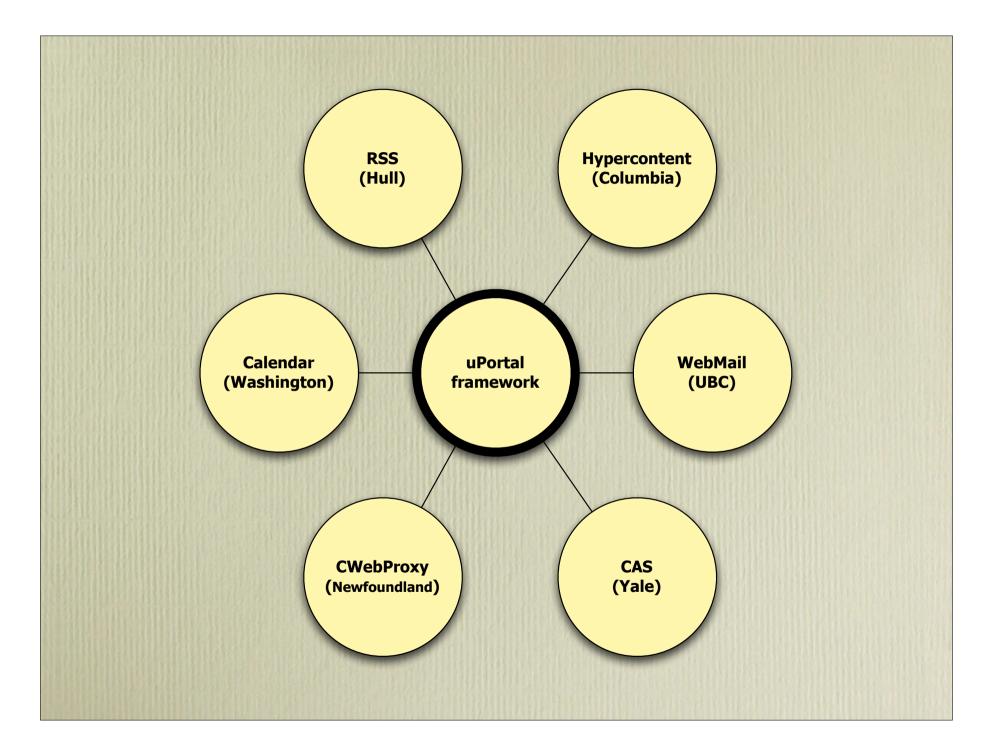
Ian Dolphin Head of e-Strategy U. Hull JASIG Board

JASIG Background & Origins

- "Administrative Computing" integration issues
- Potential of Java
- Sponsorship from Sun Microsystems
- Portal framework identified as priority 2000 >
 - Needs articulated by US HE
 - Expensive commercial products
 - Suitability for purpose
 - Lack of control

uPortal Project

- Mellon funding for uPortal project
 - HE Community + commercial contractors
 - License for use/redistribution with or without mod
- Adoption by community
 - 120 HEI/FEI/CC+ launched or close to launch
- Adoption by product vendors
 - SunGard/SCT Luminis
- Adoption by integration consultants
 - IBS/Unicon



uPortal Adoption at Hull

- Resistance to OSS
 - Lack of familiarity
 - Distrust of "free" software
 - (AKA "I want someone to shout at!")
- In mitigation...
 - Hull had retained in-house development team
 - Java and XSLT skills already targeted

Overcoming Resistance

- Clear and articulated evaluation criteria
 - Extended review process time + involvement
- Evaluation of providers: companies & community
 - Lists
 - Take-up
 - Conferences and direct engagement
 - References

Cost Assessment

- Final stage of evaluation
 - Installation as part of extended review
- Implementation and support
 - Channel developer, support, DBA = 1.7 FTE (20m+ongoing)
- Portal as e-Service delivery layer
 - Difficult to measure ROI of enabling technology

"When you have the ROI case, use it. When you don't, call it strategic and do it anyway."

Enterprise Services Architecture, Dan Woods

Experience so far ...

- UPortal flexibility
 - Based on origins in community
- Support from community
- Cost anticipated
- Participation in community played in
 - Accessibility work
 - Quickstart document
 - RSS channel
 - User needs evaluation work

Java Architectures Special Interest Group http://www.ja-sig.org/ e-Services Integration http://www.hull.ac.uk/esig/ **PORTAL Project** http://www.fair-portal.hull.ac.uk/ **CREE Project** http://www.hull.ac.uk/esig/cree/

i.dolphin@hull.ac.uk