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# JA-SIG & uPortal The Hull Experience

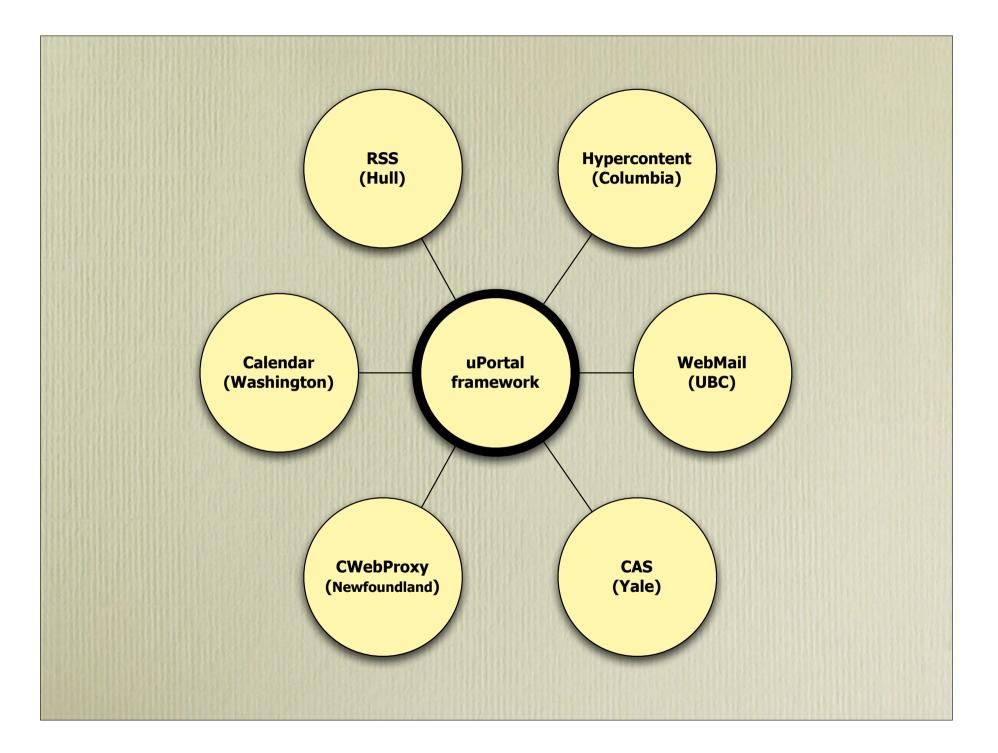
Ian Dolphin Head of e-Strategy U. Hull JASIG Board

## **JASIG Background & Origins**

- "Administrative Computing" integration issues
- Potential of Java
- Sponsorship from Sun Microsystems
- Portal framework identified as priority 2000 >
  - Needs articulated by US HE
  - Expensive commercial products
  - Suitability for purpose
  - Lack of control

# uPortal Project

- Mellon funding for uPortal project
  - HE Community + commercial contractors
  - License for use/redistribution with or without mod
- Adoption by community
  - 120 HEI/FEI/CC+ launched or close to launch
- Adoption by product vendors
  - SunGard/SCT Luminis
- Adoption by integration consultants
  - IBS/Unicon



### **uPortal Adoption at Hull**

- Resistance to OSS
  - Lack of familiarity
  - Distrust of "free" software
    - (AKA "I want someone to shout at!")
- In mitigation...
  - Hull had retained in-house development team
  - Java and XSLT skills already targeted

# **Overcoming Resistance**

- Clear and articulated evaluation criteria
  - Extended review process time + involvement
- Evaluation of providers: companies & community
  - Lists
  - Take-up
  - Conferences and direct engagement
  - References

## **Cost Assessment**

- Final stage of evaluation
  - Installation as part of extended review
- Implementation and support
  - Channel developer, support, DBA = 1.7 FTE (20m+ongoing)
- Portal as e-Service delivery layer
  - Difficult to measure ROI of enabling technology

"When you have the ROI case, use it. When you don't, call it strategic and do it anyway."

Enterprise Services Architecture, Dan Woods

# Experience so far ...

- UPortal flexibility
  - Based on origins in community
- Support from community
- Cost anticipated
- Participation in community played in
  - Accessibility work
  - Quickstart document
  - RSS channel
  - User needs evaluation work

**Java Architectures Special Interest Group** http://www.ja-sig.org/ e-Services Integration http://www.hull.ac.uk/esig/ **PORTAL Project** http://www.fair-portal.hull.ac.uk/ **CREE Project** http://www.hull.ac.uk/esig/cree/

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